

# Micro Focus Solutions Business Manager

Quickly orchestrate workflow processes in IT and beyond. Micro Focus® Solutions Business Manager (SBM) is a workflow system that brings vast productivity improvement to all phases of process automation.

## Product Highlights

Process participants value Solutions Business Manager for its orchestrating effect on their workflow, whether they contribute to, manage, or monitor an IT or business process. Stakeholders achieve more throughput, with auditable visibility and a zeroing-out of busywork. Solutions Business Manager's clean and modern Work Center is their portal into this process efficiency.

Those who automate IT and business processes value Solutions Business Manager for its ultra quick development and deployment capabilities. Whether tailoring an off-the-shelf process-application, cloning and modifying an existing one, or composing one from scratch, Solutions Business Manager Composer allows them to exceed expectations for rapid delivery of process applications.

## Features and Benefits

### Smooth Sailing for Process Stakeholders

Successful process orchestration depends on how well the process gets streamlined for those who participate in and monitor it. Those

end users benefit from Solutions Business Manager's deep process orchestration and transparency, accessed via the Micro Focus Work Center personal portal.

Work Center allows them to engage in a process via feeds and social views. Work Center's Activity, Calendar and Backlog Feeds provide well-rounded views into work items and work queues. Process transparency comes via rich reporting and auditing capabilities, including bottleneck identification.

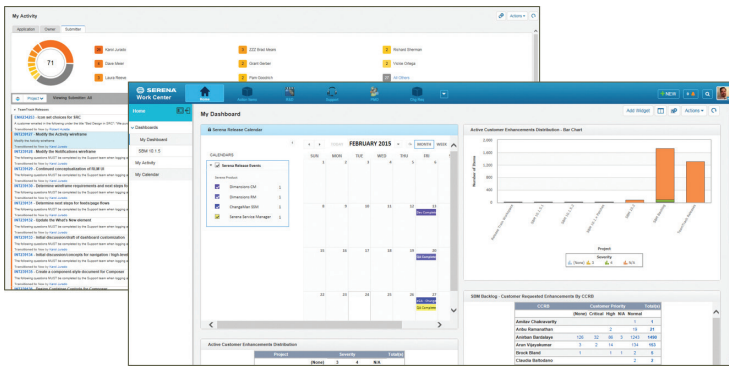
A contemporary user experience, process transparency and adaptive process apps combine to streamline process workflow for today's end users, leading to process orchestration success.

### Ultra-Quick Dev and Deploy Capabilities

Solutions Business Manager is beloved by those responsible for process automation because it enables them to rapidly respond to business requirements. This stems from Solutions Business Manager Composer's graphical process design and development capabilities, plus the ability to orchestrate external

## Benefits

- Highly accessible for today's mobile workforce
- Rapidly create and evolve process applications
- Requires minimal admin and development staffing
- Versatility for processes throughout IT and lines-of-business
- Enforces business, legal and financial policies
- Intrinsically meets audit and visibility requirements
- Graphical process modeling and process app development
- Library of off-the-shelf process-apps
- Always-on auditing and enterprise-class change management
- Rich reporting brings process transparency, including bottleneck identification
- Ultra-quick development and deployment
- Orchestrates human-to-human, human-to-system and system-to-system workflows
- User-defined alerts, notifications, thresholds and escalations



**Figure 1.** Work Center engages stakeholders through Activity, Calendar and Backlog Feeds.

apps and services. Deploying process apps is also conveniently nimble with built-in change management and single-click deployments.

### Visually Compose Process Apps

Solutions Business Manager Composer is a visual development environment that empowers process designers with the ability to control the process definition, data collection, and presentation of their process app. Whether starting from scratch or from one of Micro Focus's many pre-built process apps, Solutions Business Manager Composer combines graphical process mapping, drag-and-drop layout, and web services-based system integration to empower extraordinary development productivity. This includes the ability to orchestrate system-generated events coming from any kind of device, including location-based information.

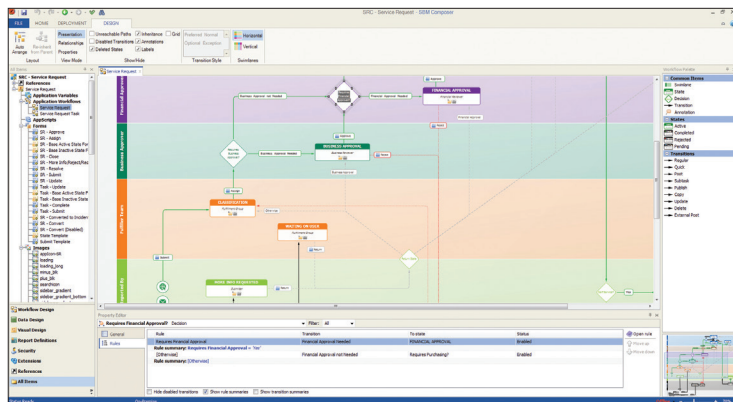
### Deploy Often and Confidently

Built-in change management capabilities provide enterprise-class control and auditability while also allowing for rapid and frequent deployments. Versioning of process apps and

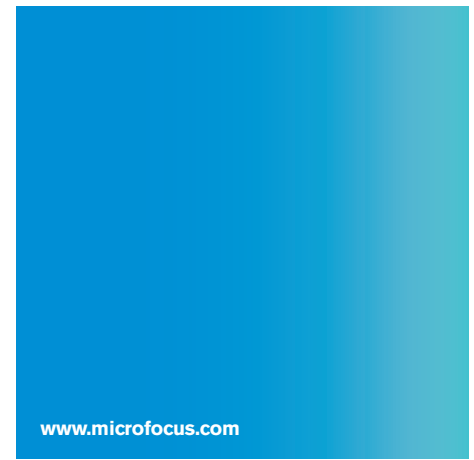
roll back ability, combined with test, staging, and production environments, gives Solutions Business Manager enterprise-class change management and control. Bullet-proof deployments couldn't be easier. Triggered by a single click, they allow deployment to keep up with the lightning speed of Solutions Business Manager development.

### Versatile, Flexible, Extensible

Solutions Business Manager often automates IT processes that are central or adjacent to the Software Development Lifecycle, including Issue and Defect Management, Change Request Management, and Test Case Management. IT Service Management and Release Management are other common targets, with off-the-shelf Solutions Business Manager process apps available for each. From any initial process, it is an easy step to automate additional IT or line-of-business processes, such as Contractor Management and Security Incident Management. Compliance with SOX, HIPAA, PCI, Model Audit, Reg SCI, and FDA process standards is another common driver for the use of Solutions Business Manager.



**Figure 2.** Graphically model and create process apps in Micro Focus Composer.



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